

## Certificate Number: [AC-7745-56186554](#)

This is to certify that the management of Alison awarded Raluca Toia the certificate of completion in British Cleaning Certification Award (BCCA) Diploma under the category Health on 1st February 2026.

Validation: You can check authenticity of this certificate by visiting the following link:  
<https://alison.com/verify/81f803803b>

Name: [Raluca Toia](#)

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Country: [United Kingdom](#)

## Certificate Details

British Cleaning Certification Award (BCCA) Diploma

[Score: 80]

## Course Details

Are you ready to take your cleaning career to the next level but unsure how to begin? Many aspiring professionals face the same challenge, navigating the complex world of cleaning standards, regulations, and client expectations can be daunting. This course is designed to eliminate that uncertainty by providing a clear, structured path to mastering the essential skills and knowledge needed to succeed in the professional cleaning industry. Through expert guidance and practical insights, you'll gain the confidence and competence to stand out in an increasingly competitive market. This comprehensive course delves into every key aspect of the cleaning profession. You'll explore national industry standards, ethical practices, and the importance of effective communication in maintaining trust and professionalism. Learn the art and science behind domestic and commercial cleaning, including kitchens, offices, and high-traffic areas, while mastering the safe and efficient use of cleaning products.

*Maeve Richardson*

Director of Certification





# Alison

## Academic Transcript

### Modules Studied

Introduction to Professional Cleaning Standards  
Cleaning Job Conduct and Site Procedures  
Domestic and Commercial Kitchen Cleaning  
First Interim Assessment  
Commercial Cleaning Techniques  
Advanced Operating Procedures  
Communication and Reporting in Cleaning Operations  
Second Interim Assessment  
Environmental Responsibility and Sustainability  
Quality Assurance and Continuous Improvement  
Cleaning Business Startup  
British Cleaning Certification Award (BCCA) Diploma - Final Assessment

*Maeve Richardson*

Director of Certification

